

Privacy Policy

Last update: 2024-06-22

Zen Zen Technology Inc. ("Zen Tech", "we," "our," "us") values your privacy. This Privacy Policy explains how we collect, use, store, and share your personal data when you use the LingoEase app ("App") or website, or collectively called "Services" or "Service". By using the Service, you agree to the terms of this Privacy Policy.

Data Collection

To provide the best service, we must collect certain data about you. This includes metadata such as your email address, age, gender, preferred language, and profile pictures that you voluntarily upload. We do not retain any conversations conducted through the app on our servers; all conversations are stored locally on your device. We use third-party services to transcribe or translate your conversations. We strive to ensure that your data is secure with them as well.

Data Usage

We use your personal information to enhance and customize your experience with the App. For example, we may use your gender or age to provide a voice that suits your preferences for text-to-speech services.

All conversation data is stored locally on your device, and we have no access to this data. You can choose to keep these records for your own use or delete them from your device at any time.

Data Storage

The aforementioned user metadata is stored in AWS. They are retained until the account is deleted.

Conversation data is stored in your local device.

User Rights

You have the following rights regarding your data:

- Access: You can request access to your personal data.
- Correction: You can modify some of your personal information in the App or contact us to do so.
- Deletion: You can contact us to delete your account and associated data.

You may contact us at contact@lingoease.app

Third-Party Services

We use trusted third-party services such as google cloud, AWS or OpenAI on our behalf to process your data.

Children's Privacy

The App is not intended for use by children. Users must be at least 18 years old to use the App. We do not knowingly collect data from users under 18.

Privacy Policy Changes

We may update this Privacy Policy from time to time. Any changes will be posted on the LingoEase website at www.lingoease.app or through other reasonable means of communication such as email or announcement in the app.

Contact

If you have any questions or concerns about our privacy practices, please contact us at privacy@lingoease.app. For general questions, contact us at contact@lingoease.app.